

## New Member Spotlight

Dr. D.W. "Chip" Pettigrew, III, M.D., FACEP, co-founded **Pettigrew Medical Business Services** (PMBS) with Rick Pettigrew, CPC, in 1989 as a family owned-and-operated company. PMBS started with one facility, twelve physicians, and 30,000 encounters. PMBS now processes over 3 million encounters for 70 facilities in 19 states. PMBS has two offices in the U.S. (Athens, GA, and Arlington, TX), two offices in India, and two offices in the Philippines with over 350 domestic and international employees. For further information, please visit <http://www.pettigrew-medical.com/>.

### *Excerpts from a conversation with Dave Young, CPA, CEO*



Dave Young has worked for Pettigrew Medical Business Services since 2005. He joined the company as the Chief Operating Officer and became CEO in 2006. Dave has a background in public accounting and worked for over ten years in large public accounting firms and in local accounting firms. Along with Dr. Pettigrew, Dave has led PMBS in its expansion from a single-specialty medical billing company to multi-specialty and multi-service firm. The company's services include coding, revenue cycle management, collections, billing personnel, call center, and, of course, medical billing. PMBS has customers across the medical spectrum from hospitals, from physician groups to other billing companies where PMBS takes care of the "back office" operations.

PMBS prides itself, in particular, on security for its clients' health information. It is a top priority and part of all aspects of the company. None of its work is outsourced; it is all owned and operated by PMBS. Interestingly, Dave Young and his family lived in the Philippines for two years when PMBS set up their first overseas operation.

Dr. Chip Pettigrew was aware of EDPMA through his many years of working in emergency medicine, his connections with many EDPMA Board and other members, and his leadership positions in the state of Georgia's emergency medicine community. Dave and Chip realized that joining EDPMA was a value-add for their company as it enhanced their knowledge base and impact on critical advocacy issues.

Since PMBS joined, four members of the management team have joined four EDPMA Committees ensuring their voices are heard and adding valuable insights to the work of each Committee. Dave said that "from EDPMA's Solutions Summit in San Diego to the work of the Committees and the ongoing EDPMA information updates, we're pleased with our membership in EDPMA. It has increased our awareness of national and local emergency medicine issues and amplified our advocacy voice."