New Member Spotlight

HealthFront PC, formerly known as Northern New Mexico Emergency Medical Services, is an independent, democratic, emergency physician group in Santa Fe, New Mexico, that has served the community for the past 35 years. It provides emergency services to Northern New Mexico in partnership with Christus St. Vincent Regional Medical Center. Its Board Certified Physicians and Physician Assistant team handle approximately 55,000 patient visits per year. To learn more about HealthFront, PC and its offerings, please visit [www.healthfrontnm.com](http://www.healthfrontnm.com).

Excerpts from a conversation with Karen Tiegler, MBA, Practice Administrator for HealthFront, PC:

I joined EDPMA a few months before Solutions Summit in New Orleans, at the urging of a colleague. I found the Solutions Summit was as advertised; the quality of the speakers and the networking opportunities were outstanding and there were real solutions I could bring back to my practice and implement. I took back with me a number of ideas from speakers, attendees, and a product or two from the vendors.

As is the case with all emergency providers, we are struggling to understand what the future will look like - at the same time we need to prepare for it. EDPMA’s newsletters and committee updates help keep us informed about issues surrounding Emergency Medicine. We are a small group, and do not have the resources to follow regulatory issues as they develop and constantly change. We rely on EDPMA to bring to our attention the most urgent matters and how best to participate in advocacy efforts.

We outsource our billing, but have found that we can best monitor and partner with our billing team if we are ourselves informed about the issues surrounding reimbursements and payment structures. EDPMA provides timely and focused information to help me run our practice and manage our revenue cycle, which allows our physician shareholders to focus on providing excellent patient care to our community.