New Member Spotlight: Sound Physicians

Sound Physicians is a physician-founded and led organization providing services across the acute episode of care - through emergency medicine, critical care, hospital medicine, telemedicine and physician advisory services. Sound Physicians entered emergency medicine in 2016. Sound Physicians has grown steadily and now serves 28 emergency departments across the country. For more information about Sound Physicians, please click here.

Excerpts from a conversation with Janet Carr, BSME, MBA, Senior Vice President of Emergency Medicine

Janet Carr is an engineer by education and training and worked in manufacturing for over 15 years before moving into healthcare. As Janet said, "the transition from manufacturing to healthcare operations was not a big leap as both focus on the people, processes and technology organized to serve all stakeholders." Janet not only worked in manufacturing for many years but also was a principal in a small consulting firm and worked for a major ED physician group before joining Sound Physicians in 2017.

Ms. Carr decided to recommend that Sound join EDPMA after attending the Solutions Summit for a couple of years. Janet said she found the content to be consistently excellent, relevant to the current issues in emergency medicine and actionable. Plus, Janet highlighted that exposure to experts in emergency medicine has also proved to be valuable.

Janet explained that she sees the key challenges and opportunities in emergency medicine around the issues of uncertainty and big potential changes. This relates to possible changes in insurance and the Affordable Care Act (ACA) as well as out-of-network billing legislation. These are areas of concern for the company and for the industry. Sound Physicians, through their membership with EDPMA, wants to be aligned with EDPMA on advocacy issues and leadership to benefit the specialty, its patients and providers. Janet sees strength in being associated with EDPMA. Ms. Carr and the Sound team recognize that EDPMA brings high-quality information to its members that keep the group up-to-date. With the action alerts and summaries of legislative issues (in the Advocacy Newsletter), Sound sees EDPMA membership as a cost-effective method of staying "in the know" and identifying key areas for follow-up advocacy or other action items.

Lastly, Ms. Carr said that she and her team plan to attend the 2020 Solutions Summit (May 3-6, Nashville). In particular, Janet said that she found Committee Day, usually the day before the conference begins, to be particularly useful. Janet is now looking at joining one or more Committees to increase Sound's involvement in and benefits from their membership in EDPMA.