New Member Spotlight

athenahealth is connecting care nationwide with cloud-based services for electronic health records (EHR), revenue cycle management, patient engagement, care coordination, and population health management, as well as Epocrates and other point-of-care mobile apps. With a network of more than 59,000 providers, athenahealth helps providers thrive through change and focus on patient care. It has received five 2013 Best in KLAS awards, including #1 Overall Software Vendor and #1 Patient Portal. To learn more about athenahealth and its services, please visit: http://www.athenahealth.com.

Excerpts from a conversation with Melissa Pino, Enterprise Marketing Manager for athenahealth:

One of our valued clients suggested that we attend the 2013 Solutions Summit. It was a great experience. While at the conference, we met many others in the industry and became intrigued by the opportunity to network with EDPMA members to learn more about their clients, patients and unique challenges.

athenahealth’s vision is to create a health information backbone that helps health care work as it should. The key is to have data follow the patient across the care continuum - no matter where they seek care. And emergency departments are an integral part of the continuum. The more we know about emergency departments, the better we can service them. For example, one of the issues emergency departments face is the high number of self-paying patients. We offer a number of services that help improve self-pay, resulting in revenue increases and DAR decreases for our ED clients.

Also, EDPMA’s newsletters and alerts keep us abreast of latest changes to regulations and processes. We are looking forward to an exciting 2015.